

Welcome to RDI ML

RDI

Diploma in Service Excellence

Price: [Call for Pricing](#)

Part-time in HKOnline from anywhere in the world

Benefits:

The BTEC Professional Diploma in Service Excellence is aimed at those working in all sectors of the service industry to enable them to respond effectively and efficiently to the expectations of their customers in an increasingly service-orientated 24/7 economy. Next to the product or service itself, excellence in customer service is the most important factor in determining the success of organisations.

Title:

Diploma in Service Excellence

Awarding Body:

Edexcel

Mode:

Online distance learning.

Duration:

Approximately 6 months.

Entry requirements:

All online study materials and student handbooks are supplied. You will be allocated a tutor for academic support who you can contact as often as you like by telephone and email. You will also have access to a

programme co-ordinator for administrative support. You will also complete an online induction and have access to an online Virtual Campus.

[Vendor Information](#)